

# Shining Stars Daycare, Inc.

"Where Every Child is a Star!"



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## CORONA UPDATE-May 29, 2020

Dear Valued Families:

We continue to remain open for families that need childcare especially for our first responders, health care workers, parents working from home and other essential workers. We want to again thank you our families for your patience and understanding as we work through this pandemic. The landscape and impact of this can be felt for everyone on some level and continues to change day to day and sometimes even hour to hour.

To date, we have had to make some very difficult decisions. But we must do what is in the best interest of our staff and families to help them through this. While at the same time, ensuring we keep all our centers up and running for those presently in need of child care services, and obviously for those who are coming back when this is all said and done with. Simply said, we have a number of fixed expenses that we are still incurring and must be paid.

With that said, currently our centers are running with a very low enrollment rate. To help balance our ongoing expenses and assist families that may need it, we are instituting a temporary tuition policy. **For the time period of June 1 through June 12 parents that have decided to keep their child home, your tuition will be 50% of your normal weekly rate to hold and guarantee your child's spot.** You may snail mail, drop off, and or Venmo your payments. Or continue to use the Tuition Express program. Your tuition will be adjusted for these upcoming weeks. We will re-evaluate this tuition policy on or by June 12 and we will send an update then accordingly. As things change fast, the update will depend on direction from NY State and local County officials & the health department.

Although we realize there are parents that are fortunate enough to still be earning a regular income, we are cognizant of the fact that some parents are not, which may cause a hardship for some. If this is the case for anyone, please contact your respective Director and or the Owners and we will be happy to speak with you.

We ask that you communicate with your Center Director what your plans are on returning to daycare so we can plan and staff accordingly and feel free to call with any questions you may have.

Wishing you and your families the best of health!

Warm Regards,

Stella and John Penizotto, Proprietors